



The
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Raising Expectation 2014: A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers takes a multi-dimensional approach to measure long-term services and supports (LTSS) system performance at the state level, both overall and along five key dimensions:

- Affordability and Access
- Choice of Setting and Provider
- Quality of Life and Quality of Care
- Support for Family Caregivers
- Effective Transitions

Each dimension comprises 3 to 6 data indicators, for a total of 26. All 50 states and the District of Columbia were ranked. Overall state rankings, including each state's quartile of performance in each of the five dimensions, are displayed below.

Scorecard Purpose: The *Scorecard* measures system performance from the viewpoint of service users and their families. It is designed to help states improve the performance of their LTSS systems so that older people and adults with disabilities in *all* states can exercise choice and control over their lives, thereby maximizing their independence and well-being. Public policy plays an important role in LTSS systems by establishing who is eligible for assistance, what services are provided, how quality is monitored, and the ways in which family caregivers are supported. Actions of providers, consumers, and other private sector forces also affect state performance, both independently and in conjunction with the public sector.

This edition of the *Scorecard* also measures changes in performance since the first *Scorecard* (2011), wherever possible (on 19 of the 26 indicators).

Major Findings: High-level findings of the *Scorecard* include:

- Public policy makes a difference in LTSS system performance.
- System improvements generally were modest and wide variation in performance between states persists.
- The gradual pace of improvement must accelerate to be ready for the aging of the baby boomers.
- There is tremendous variation in the adequacy of states' Medicaid LTSS safety nets, a key factor associated with overall state performance.
- The cost of LTSS continues to outpace affordability for middle-income Americans.

How to Get the Full Report: The full report is available at www.longtermscorecard.org. To order hard copy of the report, contact the AARP Public Policy Institute at (202) 434-3890 or email jgasaway@aarp.org

State Ranking on Overall LTSS System Performance

State Rank

- Top Quartile
- Second Quartile
- Third Quartile
- Bottom Quartile

Affordability and Access
 Choice of Setting and Provider
 Quality of Life and Quality of Care
 Support for Family Caregivers
 Effective Transitions

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RANK	STATE	DIMENSION RANKING				
1	Minnesota	□	□	□	□	□
2	Washington	□	□	□	□	□
3	Oregon	□	□	□	□	□
4	Colorado	□	□	□	□	□
5	Alaska	■	□	□	□	□
6	Hawaii	□	■	□	□	□
6	Vermont	□	□	□	□	□
8	Wisconsin	□	□	□	□	□
9	California	□	□	□	□	□
10	Maine	□	□	□	□	□
11	District of Columbia	□	■	□	■	■
12	Connecticut	□	□	□	■	■
13	Iowa	□	■	□	□	■
14	New Mexico	□	□	■	□	□
15	Illinois	□	□	□	□	■
16	Wyoming	□	■	□	□	■
17	Kansas	□	□	□	■	■
18	Massachusetts	□	□	□	■	□
19	Virginia	□	□	□	■	□
20	Nebraska	■	□	□	□	□
21	Arizona	■	□	□	□	□
22	Idaho	■	□	□	■	□
23	Maryland	■	■	□	□	□
24	South Dakota	■	□	□	□	□
25	New York	□	□	■	□	■

RANK	STATE	DIMENSION RANKING				
26	Montana	■	□	□	□	□
26	New Jersey	□	■	□	□	■
28	North Carolina	□	□	□	□	□
29	Delaware	□	□	□	□	□
30	Texas	□	□	■	□	■
31	Michigan	■	□	□	■	□
32	New Hampshire	□	□	□	□	□
33	North Dakota	■	□	□	□	□
34	South Carolina	□	□	□	□	□
35	Missouri	□	□	□	■	□
36	Georgia	□	■	□	□	■
37	Louisiana	□	□	□	□	■
38	Rhode Island	■	□	□	□	■
39	Utah	■	□	□	□	□
40	Arkansas	□	□	□	□	■
41	Nevada	■	□	□	□	□
42	Pennsylvania	■	□	□	□	□
43	Florida	■	□	□	□	□
44	Ohio	■	□	□	□	□
45	Oklahoma	□	□	□	□	■
46	West Virginia	■	□	□	□	□
47	Indiana	■	□	□	□	□
48	Tennessee	■	□	□	□	□
49	Mississippi	■	□	□	□	□
50	Alabama	■	□	□	□	□
51	Kentucky	■	□	□	□	□

State Ranking on Overall LTSS System Performance

